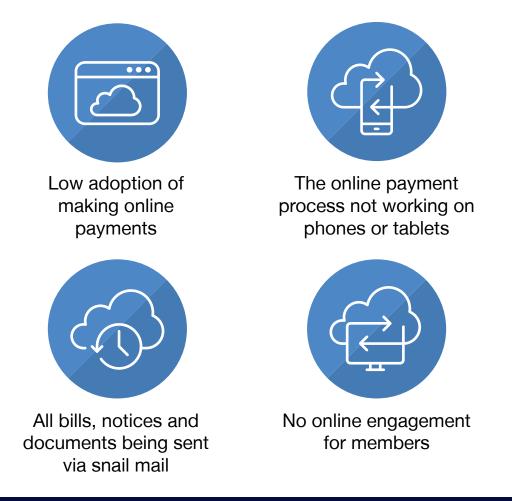
## Streamline Member Payments With a Flexible Digital Platform

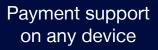
As membership grows, it can be difficult for insurance exchanges to keep members satisfied, especially when it comes to premium notices and payments. For one state-run insurance exchange that covers more than 1 million children, families, seniors and people with disabilities, streamlining this process was particularly challenging due to:



That's why the exchange turned to NTT DATA Services. Our health plan digital payment platform, based on responsive design, enabled the exchange to provide its members with:

## the exchange to provide its members with:





Flexible payment options



Easy access to view transaction history

With the NTT DATA solution, the client was able to:



Improve the online payment rate by 7% of total membership



Exceed expectations for adoption of e-notices and e-bills



Improve customer satisfaction

Transform your health plan with solutions tailored to your business needs.

Visit **nttdataservices.com/healthplans** to learn more.

