

Enable Choice, Agility and Self-Service for a Modern, Dynamic Workforce

Employees today expect anytime, anywhere access fueled by the latest digital technologies. For pharmaceutical, medical device and medical tech companies, a dynamic workforce can mean the difference between simply making it to market on time and leading the marketplace.

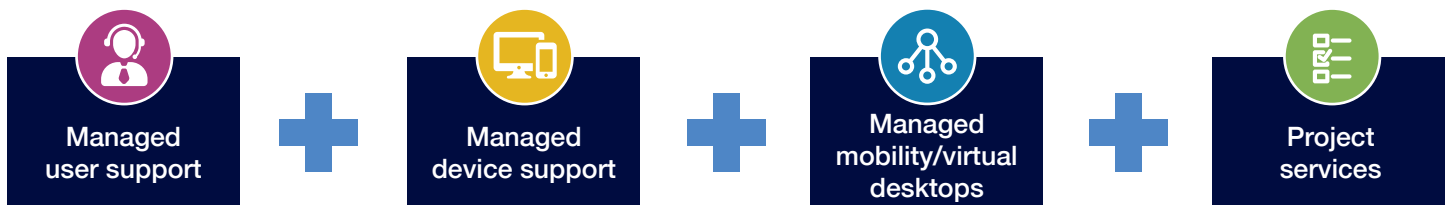


With dynamic workplace solutions, you can:

- Increase workforce productivity and collaboration
- Minimize business disruption and increase the effectiveness of your workforce
- Expedite service resolution with personalized and proactive support, including self-serve and self-help
- Enable analytics-based decision-making

That's why NTT DATA offers comprehensive Dynamic Workplace Services.

Our offerings provide everything the modern workforce requires — from flexible, persona-based consumption models to elastic service contracts, friction-free governance and enterprise-class security.



What can Dynamic Workplace Services do for you?

✓ Improve workforce productivity and employee experience

- Provide secure workplace access to your employees anytime, from anywhere
- Equip the workforce with features tailored (and continuously updated) to their needs
- Provide end users access to intuitive self-service portals
- Proactively identify workplace issues and automate self-resolution
- Enhance user experience with personalized, in-context services
- Free your IT staff to focus on value creation for the business



Manage the end-user landscape:

The Coca-Cola Company partnered with NTT DATA to manage its user landscape and serve as a strategic partner in developing innovative solutions involving automation for an increasingly mobile workforce.

The results:

- Increased global competitiveness and agility
- Improved customer support with 360-degree insight
- Reduced costs and redirected savings into global branding
- Boosted employee efficiency via processes that once took hours and now take only minutes
- Gained a strategic IT partner to help with short and long-term goals

[READ THE CASE STUDY >](#)

Enable a collaborative workforce of the future today
with NTT DATA Services.

Visit nttdataservices.com/lifesciences or contact us to learn more.