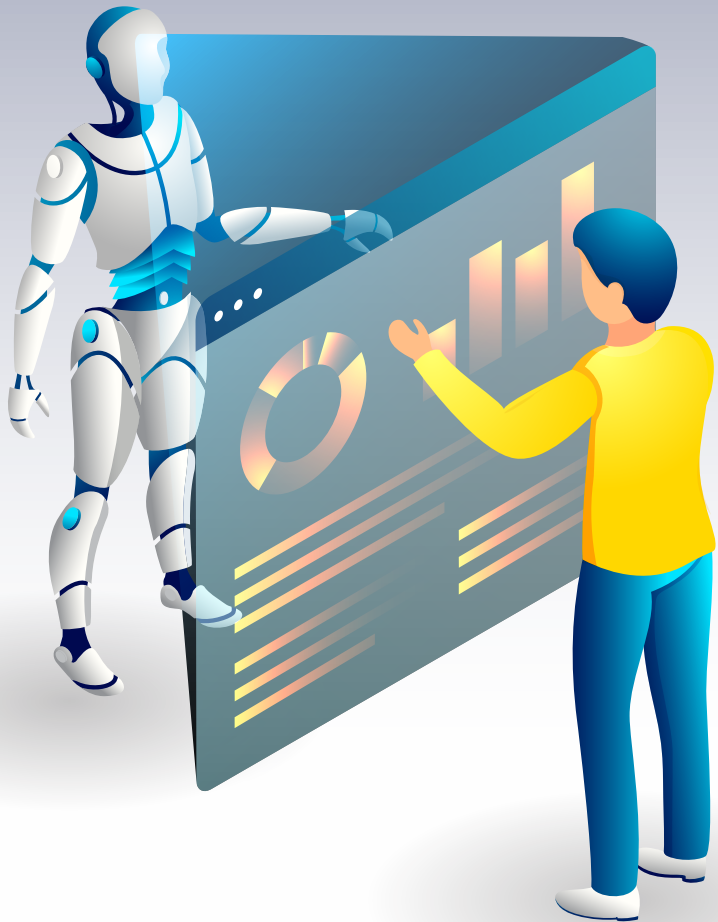


Meet Claims Denial Challenges Head-On With Artificial Intelligence (AI)



Traditional Denial Management Process involves manual:

- Identification of root cause of denials
- Correction of claims
- Follow up with Insurance Companies

This can lead to:

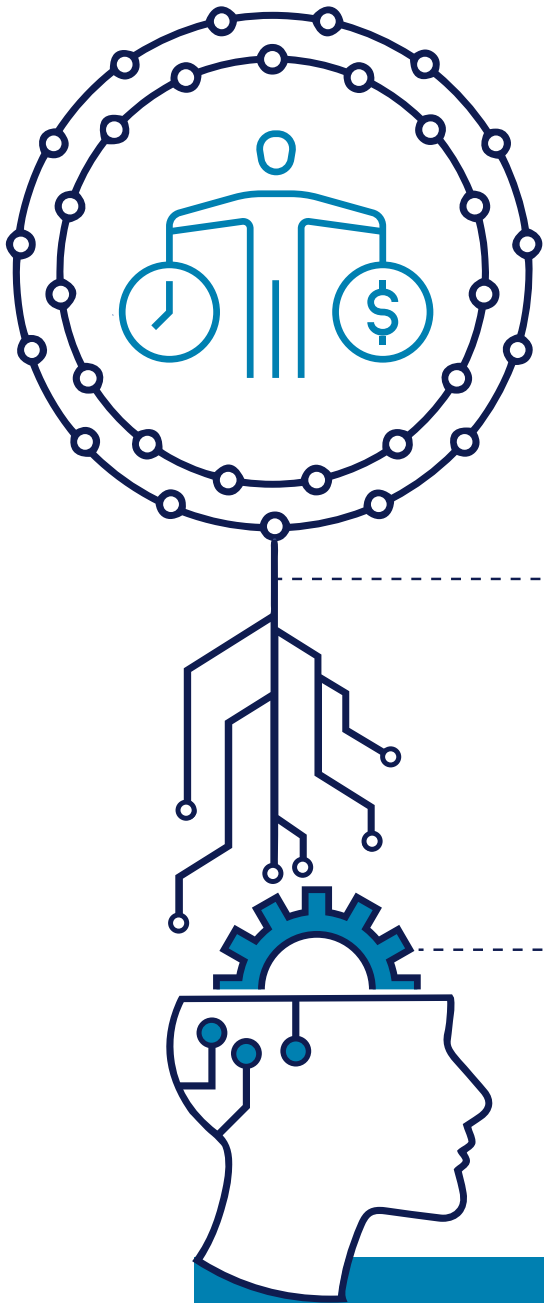
- Delay in processing time
- Loss of revenue from the error-prone, labor-intensive process
- Loss of productivity due to manual resolution of accounts

Did You Know?

Approximately \$262 billion in healthcare claims were initially denied in 2016 — an estimated 9% of charges.*



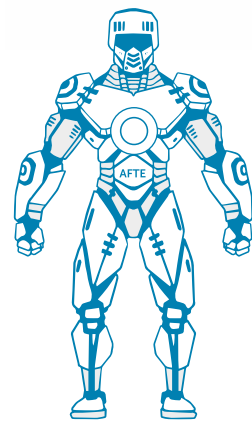
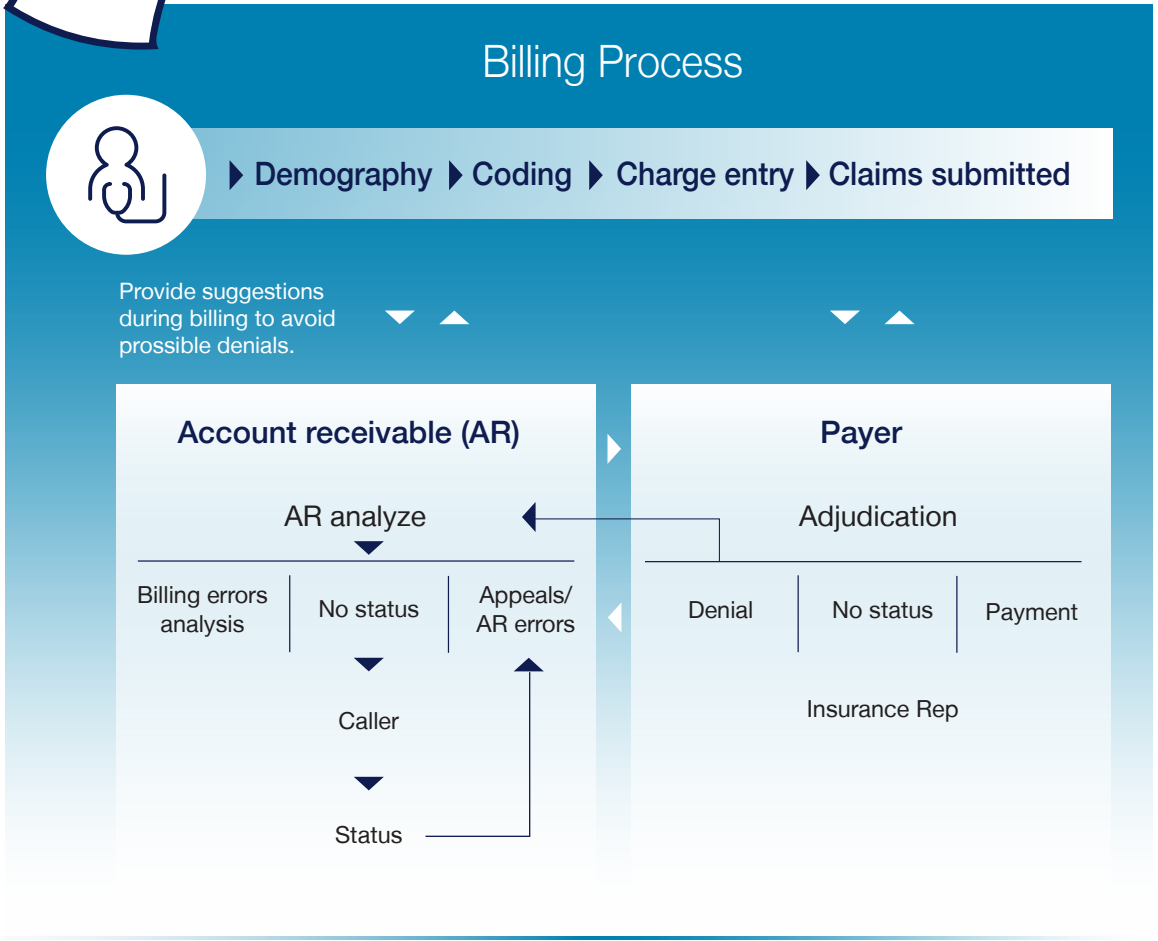
* "Healthy Hospital Revenue Cycle Index."
"Change Healthcare. June 23, 2017."



NTT DATA Denial Management AI Platform ensures fast and problem-free reimbursement

Intelligent platform that actively learns, constantly adapting and evolving — far beyond human thinking and capabilities

Advanced perception, forecasting and predictive analysis using the dynamic computational intelligence framework



NTT DATA Robotic Context Processor reads and analyzes information from heterogeneous data sources, image files and documents

NTT DATA Denial Management AI Platform can:

- Analyze data at various stages
- Pinpoint the root cause of the denied claim
- Provide analysis of impacted by the denials
- Determine the highest denial rate
- Submit claims on time
- Efficient turnaround time and collection
- Check claims in real time to verify patient diagnosis and medical codes and ensure compliance
- Automatically set an alert for events
- Integrate seamlessly with your existing software
- Makes contextual prescriptive suggestions and actions
- Work as a Personal Cognitive Assistant (PCA) to validate the claims data

Client success story:

With help from our platform, an U.S.- based healthcare company was able to prevent approximately \$5.4 million in denials annually.

Results include:

- Improved efficiency of claim agents so they can review more claims annually
- Increased cash collections and reimbursements by 6%
- Increased claim acceptance rate via denial reduction guidance and insights

Visit nttdataservices.com to learn more.

*Patenting of the NTT DATA Denial Management AI Platform is currently in progress