NTT DaTa
Services

Maximize the Value of Your MEDITECH Investment and Reduce Long-Term Ownership Costs

MEDITECH Consulting and Managed Services by NTT DATA

Benefits:

- Gain a trusted partner with more than 25 years of MEDITECH experience and READY certification
- Reduce total cost of ownership
- Enable secure, resilient and high-performance technology platforms for MEDITECH — all from a single contract for MEDITECH services and support
- Get your clinicians back to their patients faster with top-rated, dedicated MEDITECH help desk support

Harness the full power of MEDITECH applications while reducing costs

While a broad range of applications has made MEDITECH a leading electronic health record (EHR) provider, maintaining these application requires more time and resources than many expect. Meeting the expectations of the entire organization and making full use of MEDITECH capabilities, while staying on budget, can be difficult. Wouldn't it be great to have a partner who could show you how to reduce operating costs and free up time to get the maximum benefits from your EHR?

NTT DATA has your back

Your MEDITECH users depend on you to help them, whether they want to stretch their system's capabilities or need assistance navigating the software — now let NTT DATA Services help you.

MEDITECH Consulting and Managed Services by NTT DATA can help maximize the value of your MEDITECH investment while reducing the overall cost of ownership. Unlike other consulting firms, NTT DATA offers a full menu of services, support, infrastructure and consulting, focusing exclusively on go-live and beyond. We can help ensure that your MEDITECH users have the support and expertise they need for great organizational performance.

NTT DATA is the only MEDITECH READY-certified services firm that provides a total bundled solution for your entire MEDITECH environment (including the embedded vendors). We offer a secured cloud hosting environment, certified consulting to support implementation and optimization, application support and financing for a complete MEDITECH support solution.

Services for the full MEDITECH lifecycle

As a MEDITECH READY-certified consulting firm and a certified partner for infrastructure and IT support, NTT DATA offers comprehensive services for efficient MEDITECH implementation and optimization. We can help reduce risks and costs while ensuring your organization achieves the full power of MEDITECH.

Our team has more than a decade of dedicated MEDITECH expertise and includes former healthcare chief information officers, clinicians, revenue cycle experts and security specialists as well as professionals with expertise in business processes and technology.

NTT DATA has the financial strength and service commitment essential for a long-term partnership, and we're committed to helping you achieve the highest quality of care.

Infrastructure for your entire enterprise

We offer cloud hosting, hardware integration and disaster recovery to provide secure, resilient and high-performance technology platforms for MEDITECH. If you need a solution that goes beyond your MEDITECH system to the data center, we also offer hosting solutions ranging from virtual desktop environments to full management of data center facilities. NTT DATA has proven experience providing technology solutions supporting leading software like MEDITECH for organizations across the globe, ranging from large integrated delivery networks to critical access hospitals.

Effective managed services for MEDITECH

We provide a high level of service to ensure your clinical team gets the best possible value from your MEDITECH implementation, while you focus on value-added projects and organizational optimization. Our capabilities include:

- Hardware integration
- Fully managed cloud hosting
- Fully managed disaster recovery
- MEDITECH clinical service desk
- Application support and optimization

Superior MEDITECH support at an affordable price

With MEDITECH Clinical Service Desk NTT DATA can provide comprehensive MEDITECH support for health systems implementing, upgrading, or maintaining multiple legacy EHR platforms. Our team can quickly resolve clinicians' MEDITECH issues and get them back to their patients, resulting in improved customer and staff satisfaction. And with expertise across multiple EHRs and clinical systems, we provide comprehensive support for health systems in transition to MEDITECH or have multiple EHR platforms. Currently we handle more than 2,000 monthly contacts and over 9,000 beds for MEDITECH clients using a team of more than 70 agents with in-depth MEDITECH experience.

Holistic consulting and targeted Solutions Our consultants have deep expertise across the MEDITECH enterprise suite and can help you plan, implement, optimize and support your MEDITECH projects. Services include:

Consulting:

- Activation support
- Staff augmentation
- MEDITECH project management
- System selection and implementation planning
- Go-live and post-live planning
- Business & Clinical Analytics dashboard reporting
- Implementation support
- Application and process optimization
- Integration services

Targeted solutions:

- MEDITECH business intelligence and analytics
- Consumer health and telemedicine implementation, optimization and support
- Revenue Cycle and Supply Chain Assessments
- OR Optimization Assessments

As a MEDITECH READY-certified consulting firm and a certified partner for infrastructure and IT support, we can help you get the most from your MEDITECH investment.

NTT DATA